

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 4th day of June 2019

C.G.No:404/2018-19/Guntur Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

P.Dinakar Babu,
11-16-177/3,,
9th Ward,
Repalle,
Guntur -Dist

Complainant

AND

1. Assistant Accounts Officer/ERO/Repalle
2. Assistant Executive Engineer/O/Repalle Town
3. Deputy Executive Engineer/O/Repalle
4. Executive Engineer/O/Tenali

Respondents

ORDER

1. Complainant presented a complaint stating that he has obtained 5 KW Cat -2 service connection for cool mountain ice cream shop on 12.06.2018 for the 1st floor of the building bearing No.10-14-134 Prakasham Rd, Repalle. He is having connected load of 2 tube lights, 2 fans, one refrigerator and 1 bulb. During Jul'18 the meter reader after verifying the readings had informed him that though 1 month is not completed from the date of releasing of supply it seems that bill approximately for Rs.65,000/- and hence asked him to contact respondent No.2 and the meter reader has not generated the bill. The respondent No. 2 had inspected the premises and after verification he has asked the complainant to pay the meter testing charges challenging the healthiness of the meter. Accordingly he has paid Rs.650/- towards the testing fees. A new meter was fixed on 09.07.2018. Finally the complainant has requested to arrange to revise the bill.
2. Respondent No.1 filed written submission stating that the defective meter was replaced on 12.07.2018 with healthy one and the defective meter was sent to MRT/GNT but the meter testing report was shown as working normally and to be billed with final reading. Hence demand was raised for the final reading of 6287 for an amount of Rs.62,753/- Since the complainant aggrieved by the demand approached CGRF for Justice. Then the respondent No.2 inspected the premises on 02.05.2019 and recommended to bill 179 units for the defective period as per the connected load of 1180 watts. It was also

DESPATCHED
13/06

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